Driver's Tracking Tool & Messenger

Driver's Tracking Tool & Messenger

Order: INT-3216589

Hobart Airport(HBA) → Rheban

Hobart Airport(HBA)
Flight number: ABC123
Arrival at: 29.09.2024 10:05
Requested at: 29.09.2024 12:10

Rheban
Accomodation name: name_resort
Accomodation address: name_resort

Passenger   John Smith
1   3
Child seat: 1

Your status
You are at the pick up place

Swipe when you're

→   PICKUPED THE PASSENGER
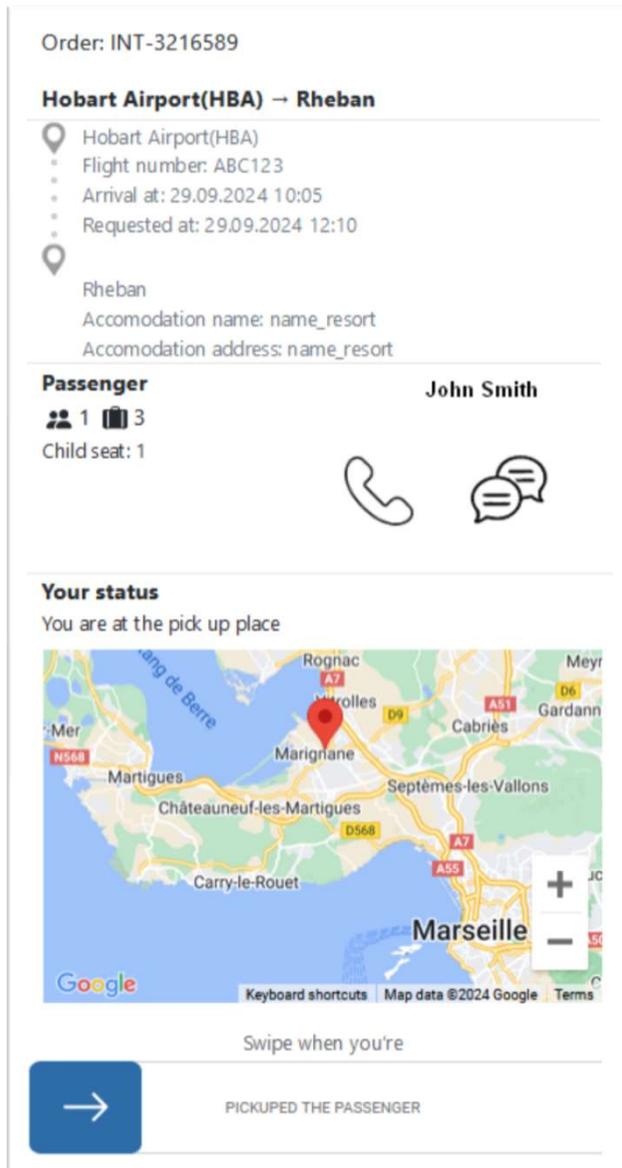
 This white label tool will allows **for real-time tracking**, and with its **user-friendly interface**,
enables you to efficiently manage your fleet and optimize your operations.

The ability to provide accurate **real-time updates and seamless communication** enhances customer satisfaction and loyalty, giving businesses a competitive advantage in the market.

With our tracking tool and Messenger, you **can exceed customer expectations** and establish your business as a trusted and reliable service provider.

By leveraging this tool, you can:

✓ **Improve Customer Satisfaction**:
 Provide accurate and timely updates to your customers, ensuring a superior service experience.

✓ **Enhance Driver Management**:
 Effectively assign trips, track performance, and maintain driver profiles for seamless management.

✓ **Real-time Decision Making**:
Access up-to-date information and make informed decisions to address any potential disruptions or delays.

fleet.**intui**.travel
transfer

You must train your drivers to track each one of the trips
Here you can find a tutorial to send to them
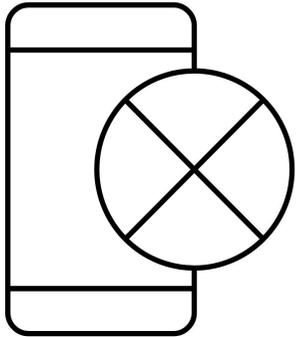
There is no need to download any additional apps to use the tracking tool!
You'll only need access to the Providers Dashboard which you'll access with the email where you receive the bookings.

*If you have any doubts or haven't used the Providers Dashboard before please contact your Intui's Account manager

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transfer

To assign a driver, you need to:

1. login to Intui's system:

✓   Just follow the link https://fleet.intui.travel/en/auth/

✓   Fill in your credentials and click login

* Users like Viewer, IT Specialist and Driver cannot assign drivers. If you have this type of access, please contact your administrator to change the access level.

2. Assign a driver for the order:

✓ Go to the order that you would like to assign a driver to
https://fleet.intui.travel/en/orders/

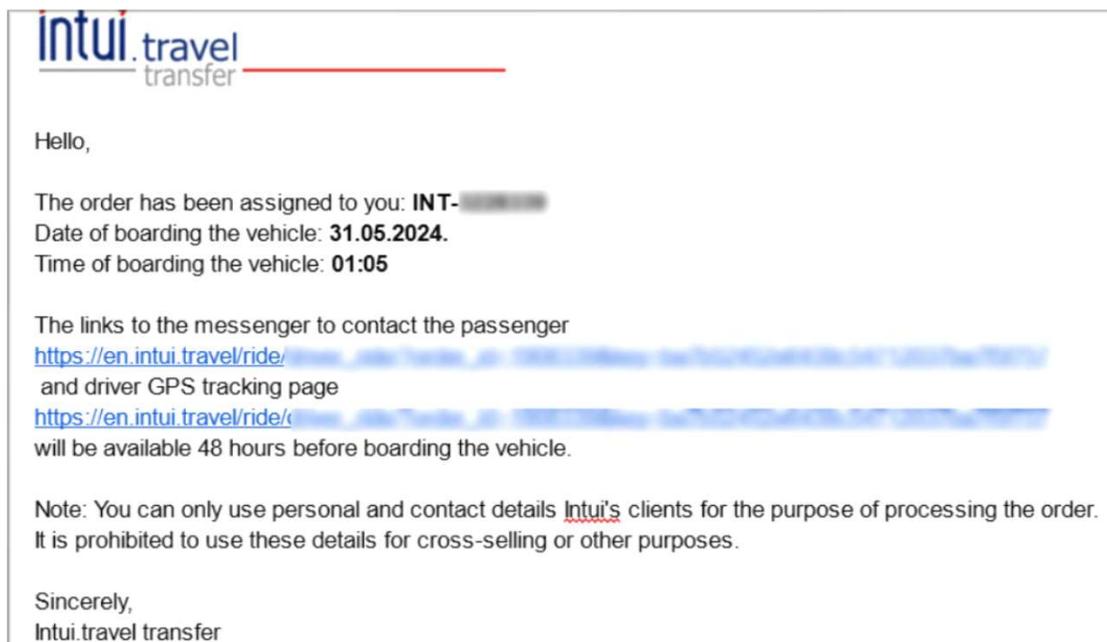✓ Click the green button "Assign or change driver"   **Assign the Driver or Change**
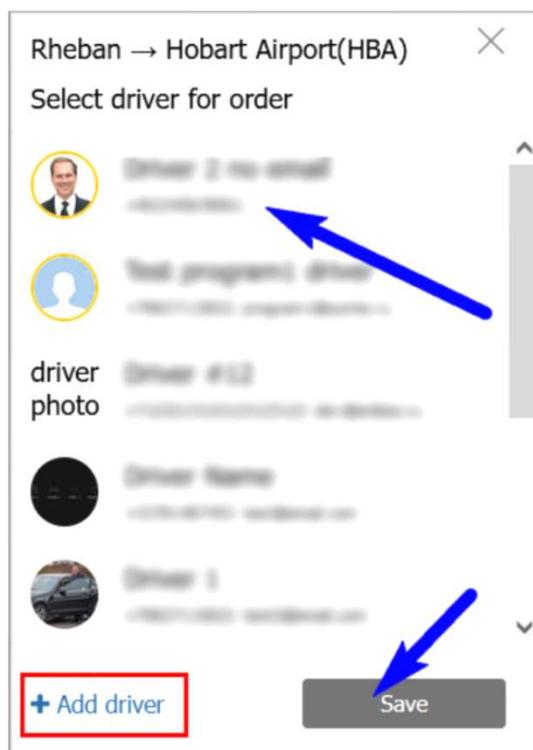
✓ Next, select a driver from the list and click "Save"

✓ You can always add a **new driver** if they are not already listed. To do so, simply click "Add Driver".

3. After that, the driver will receive a link with Driver tracking tool on :

✓ **WhatsApp or SMS**

> Good Afternoon!
>
> **New ride**: INT- for 31.05.2024 01:05
>
> **Attention**: The ride status updates are **mandatory**; Otherwise, the penalty will be applied.
> Note: The proposition of Cross-sale services is prohibited.
>
> 14:05
>
> ⊖ Update the ride status

✓ **Email**

> **intui**.travel
> transfer
>
> Hello,
>
> The order has been assigned to you: **INT-**
> Date of boarding the vehicle: **31.05.2024.**
> Time of boarding the vehicle: **01:05**
>
> The links to the messenger to contact the passenger
> https://en.intui.travel/ride/
> and driver GPS tracking page
> https://en.intui.travel/ride/
> will be available 48 hours before boarding the vehicle.
>
> Note: You can only use personal and contact details Intui's clients for the purpose of processing the order.
> It is prohibited to use these details for cross-selling or other purposes.
>
> Sincerely,
> Intui.travel transfer

✓ The driver will also receive a **reminder 12 hours before** the scheduled pick-up time.

The Driver tracking tool will help to notify the client when the driver

Departing to Pick-Up

Order: INT-3229613

Hobart Airport(HBA) → Rheban

📍 Hobart Airport(HBA)
   Flight number: ABC123
   Requested at: 10.07.2024 11:00

📍 Rheban
   Accomodation name: name_resort

Passenger   . Ivan Ivanov
👥 1 🧳 3

Your status   Navigation available after
Ride not started   changing status

Swipe when you're

→ DEPARTING TO PICKUP

Arrived to Pick-Up point

Order: INT-3229613

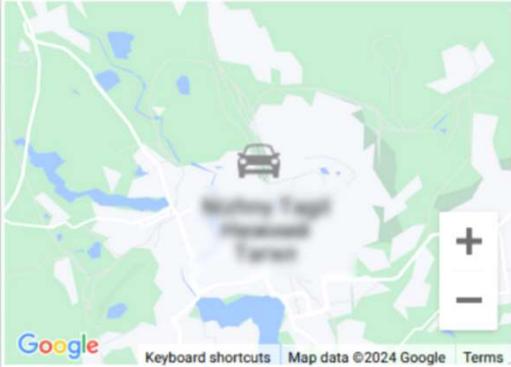**Hobart Airport(HBA) → Rheban**

📍 Hobart Airport(HBA)
   Flight number: ABC123
   Requested at: 10.07.2024 11:00

📍 Rheban
   Accomodation name: name_resort

Passenger   . Ivan Ivanov
👥 1 🧳 3

Your status
Your are on the way

Swipe when you're

→ ARRIVED TO THE PICKUP POINT

Pick-uped the passenger

Hobart Airport(HBA) → Rheban

📍 Hobart Airport(HBA)
   Flight number: ABC123
   Requested at: 10.07.2024 11:00

📍 Rheban
   Accomodation name: name_resort

Passenger   . Ivan Ivanov
👥 1 🧳 3

Your status
You are at the pick up place

Click here if client Does NOT Show for pick-up

Google   Keyboard shortcuts   Map data ©2024 Google   Terms

Swipe when you're

→ PICKUPED THE PASSENGER

The Driver tracking tool will help to notify the client when the driver

Drop off the passenger

Order: INT-3229613

Hobart Airport(HBA) → Rheban

Hobart Airport(HBA)
   Flight number: ABC123
   Requested at: 10.07.2024 11:00

Rheban
   Accomodation name: name_resort

Passenger   . Ivan Ivanov
👥 1 🧳 3

📞   💬

Your status
You are on the way

Swipe when you're

→   DROP OFF THE PASSENGER

Finished the ride

Order: INT-3229613

Hobart Airport(HBA) → Rheban

Hobart Airport(HBA)
   Flight number: ABC123
   Requested at: 10.07.2024 11:00

Rheban
   Accomodation name: name_resort

Passenger   . Ivan Ivanov
👥 1 🧳 3

📞   💬

Your status
Ride is done

Thank you for the work!

The icons on the map with the location of the passenger and the driver will be displayed, thanks to which the meeting with the client will be more convenient.

With the driver tracking tool, you can also transmit GPS data to Intui, including the time of the passenger's meeting, pick up and drop off .

Thanks to this information, Intui will be able to automatically process claims from customers in favor of the supplier.

Messenger with Passenger for driver

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Passenger   John Smith

👥 1   🧳 3
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INT-3216589   •••

Tourist   19.04.2024 11:18
Hi. My baggage claim is delayed by 15 minutes

Dispatcher   19.04.2024 11:19
We will pass the information to the driver

Driver   19.04.2024 11:19
Yes, I already know. I'll be waiting for you...
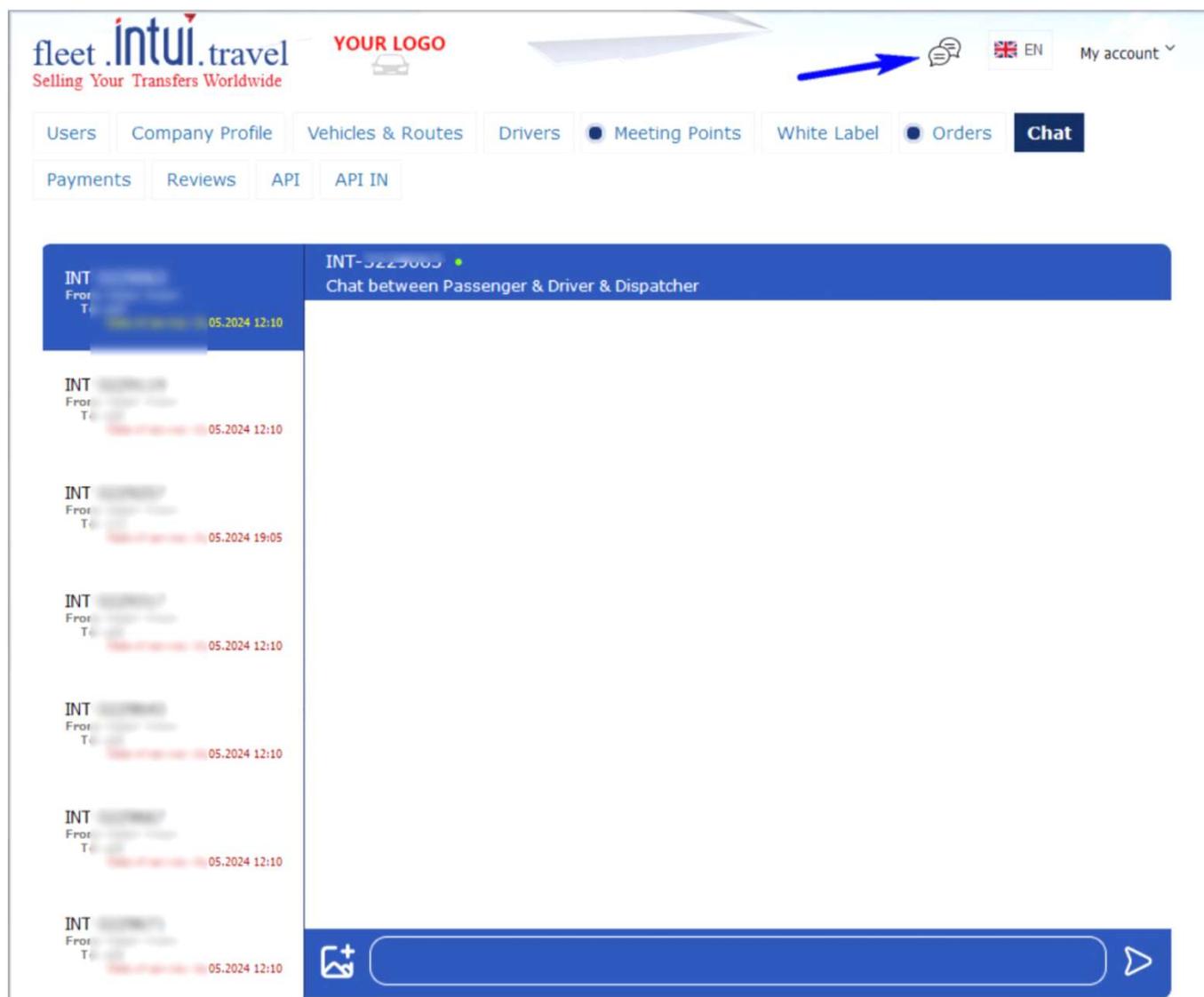
Driver   19.04.2024 11:44

Drivers will also have the opportunity to contact the customer via messenger

Messenger with Passenger for dispatcher

Your dispatchers can also contact the customer via the link https://fleet.intui.travel/en/messanger/

Useful links

➢ To assign drivers, go to the order https://fleet.intui.travel/en/orders/

➢ Detailed instructions for assign or creation/editing drivers are here
https://fleet.intui.travel/en/adding-and-managing-drivers/

➢ Your drivers will receive links to the messenger and driver tracking tool by email or WhatsApp/SMS

➢ Link to the messenger for dispatchers https://fleet.intui.travel/en/messanger/